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BOA Paper 15/2017
(For information on
24.11.2017)

Updates on Complaints (Position as at 1.11.2017)

A. Complaints considered by the Communications Authority¹ which have been deliberated by Broadcast Complaints Committee in September and October 2017

Title	No. of Complaints	Substance of Complaint	Decision
Made In Hong Kong RTHK Radio 2 1:00pm to 3:00pm 3.5.2017	1	- A member of the public complained that the programme contained repeated references to the title as well as the performance dates and venue of a stand-up comedy show performed by the two guests being interviewed, which amounted to advertising.	- The Communications Authority (CA) considered that the repeated references to the full title of the Show and the phrase which formed an important part of the title of the Show throughout the interview were not incidental in nature and could not be justified editorially. The explicit references to the venue and date of the Show, coupled with the remarks about tickets being on sale and the guests' appeal to the listeners for buying the tickets also went beyond the editorial requirements of the programme. Undue prominence was given in the programme to the Show, the effect of which amounted to advertising. In view of the above, the CA considered that the complaint was justified and decided that RTHK should be <u>strongly advised</u> to observe more closely paragraph 41 of the Radio Programme Code.

¹ The content of Section A about complaints considered by the Communications Authority is extracted from the homepage of the Communications Authority:
http://www.coms-auth.hk/en/complaints/handle/broadcasting_services/complaints_ca/index.html

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B. Complaints dealt with by the Director-General of Communications falling under Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance² from June to August 2017

Title	No. of Complaints	Substance of Complaint	Decision
<i>Accuracy</i>			
News Report (新聞報導) RTHK Radio 4 10 & 11.12.2016	1	Inaccuracy	Minor breach
News Report (新聞報道) RTHK Radio 1 13.4.2017	1	Inaccuracy	Minor breach
News Report (新聞報道) RTHK Radio 1 20.6.2017	1	Inaccuracy	Minor breach
News at 6pm (傍晚新聞天地) RTHK Radio 1 25.3.2017	1	Inaccuracy	Minor breach

Radio Television Hong Kong November 2017

² Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance (Cap 391) provides that Communications Authority (which is established by section 3 of the Communications Authority Ordinance (Cap 616)) shall refer to the Broadcast Complaints Committee complaints about contravention of the said Ordinance, the Broadcasting Ordinance (Cap 562), Part IIIA of the Telecommunications Ordinance (Cap 106), the terms or conditions of a licence or a Code of Practice.