

# RESTRICTED

BOA Paper 2/2019  
(For information on  
29.1.2019)

## Updates on Complaints (Position as at 1.1.2019)

### A. Complaints considered by the Communications Authority<sup>1</sup> which have been deliberated by Broadcast Complaints Committee released in November and December 2018

Title	No. of Complaints	Substance of Complaint	Decision
“Crazy & Happy” (瘋Show快活人)  RTHK Radio 2 10:00am 11.7.2018	1	- 79 members of the public complained about the programme. The main allegation was that a programme host’s utterance of a foul expression was offensive, unnerving, of low quality, unprofessional and unacceptable, had exerted a bad influence on children, and breached the Radio Code of Practice on Programme Standards (“Radio Programme Code”).	- The Communications Authority (CA) considered that the foul expression in question was clearly audible in the programme. It was a downright offensive expression which was considered unacceptable for broadcast at all times; and notwithstanding that the foul expression was uttered during a private conversation which was broadcast inadvertently and that apologies had been made by the host in the programme, the broadcast of such an expression constituted a clear breach of paragraph 15 of the Radio Programme Code. In view of the above, the CA considered that the complaints were justified and decided that RTHK should be <u>advised</u> to observe more closely paragraph 15 of the Radio Programme Code.

<sup>1</sup> The content of Section A about complaints considered by the Communications Authority is extracted from the homepage of the Communications Authority:  
[http://www.coms-auth.hk/en/complaints/handle/broadcasting\\_services/complaints\\_ca/index.html](http://www.coms-auth.hk/en/complaints/handle/broadcasting_services/complaints_ca/index.html)

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## B. Complaints dealt with by the Director-General of Communications falling under Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance<sup>2</sup> in March - May 2018

Title	Substance of Complaint	Decision
News Report (新聞報道) RTHK Radio 1 4.4.2018	Inaccuracy	Minor breach

### Radio Television Hong Kong January 2019

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<sup>2</sup> Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance (Cap 391) provides that Communications Authority (which is established by section 3 of the Communications Authority Ordinance (Cap 616)) shall refer to the Broadcast Complaints Committee complaints about contravention of the said Ordinance, the Broadcasting Ordinance (Cap 562), Part IIIA of the Telecommunications Ordinance (Cap 106), the terms or conditions of a licence or a Code of Practice.