

RESTRICTED

BOA Paper 2/2020
(For information on
17.1.2020)

Updates on Complaints (Position as at 1.1.2020)

A. Complaints considered by the Communications Authority¹ which have been deliberated by Broadcast Complaints Committee released in November 2019

Title	No. of Complaints	Substance of Complaint	Decision
Nil	-	-	-

B. Complaints dealt with by the Director-General of Communications² falling under Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance³ from March 2019

Types of cases	Substance of Complaint	Decision
Not yet available		

Radio Television Hong Kong January 2020

¹ The content of Section A about complaints considered by the Communications Authority is extracted from the homepage of the Communications Authority:
http://www.coms-auth.hk/en/complaints/handle/broadcasting_services/complaints_ca/index.html

² The content of complaints dealt with by the Director-General of Communications is no longer disclosed on the web with effect from April 2012. The content and decisions on complaints listed in Section B are issued by the Communications Authority for internal reference of broadcasters concerned and should not be disclosed to other parties.

³ Section 11(1) of the Broadcasting (Miscellaneous Provisions) Ordinance (Cap 391) provides that Communications Authority (which is established by section 3 of the Communications Authority Ordinance (Cap 616)) shall refer to the Broadcast Complaints Committee complaints about contravention of the said Ordinance, the Broadcasting Ordinance (Cap 562), Part IIIA of the Telecommunications Ordinance (Cap 106), the terms or conditions of a licence or a Code of Practice.