

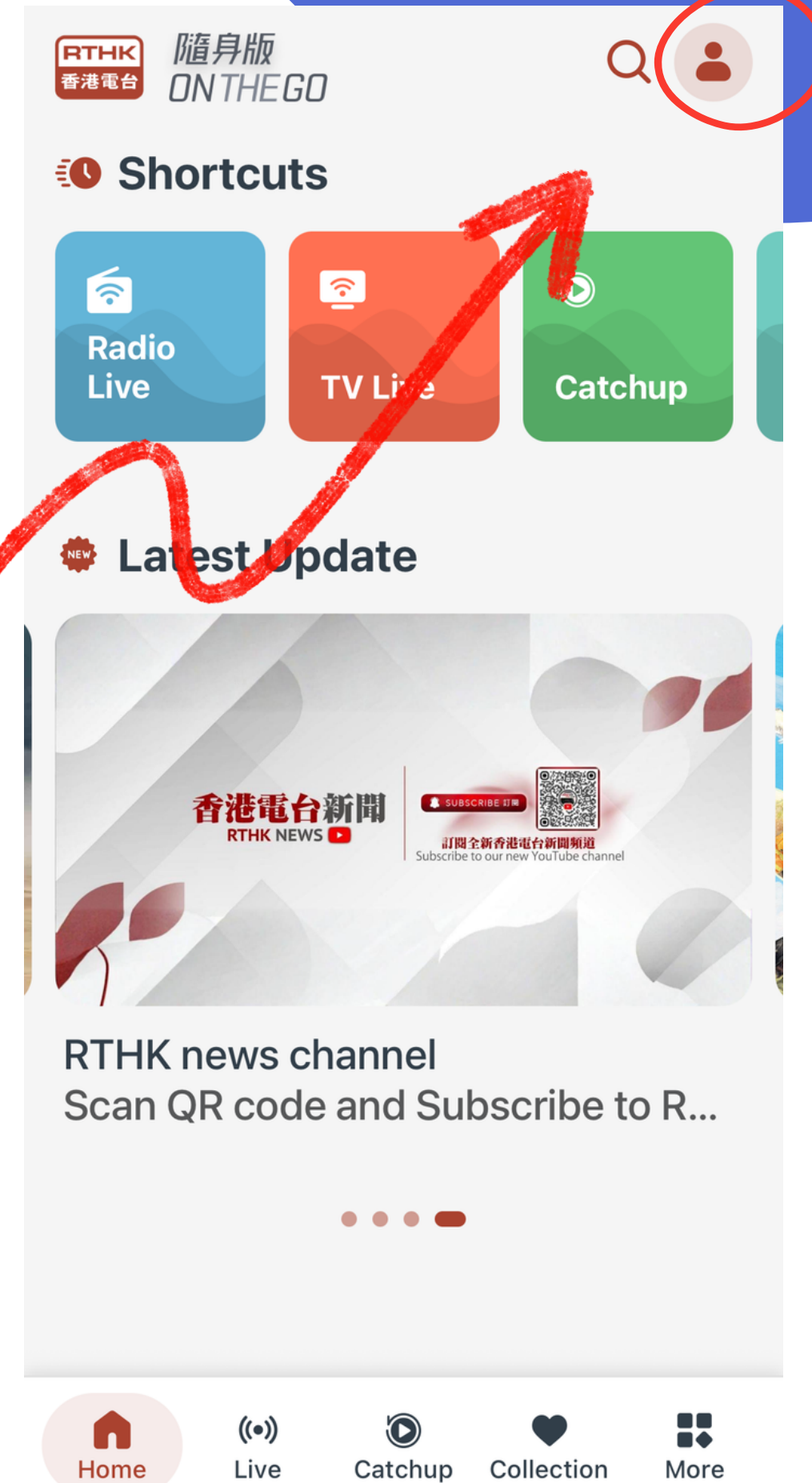
How to register an account in RTHK On The Go App



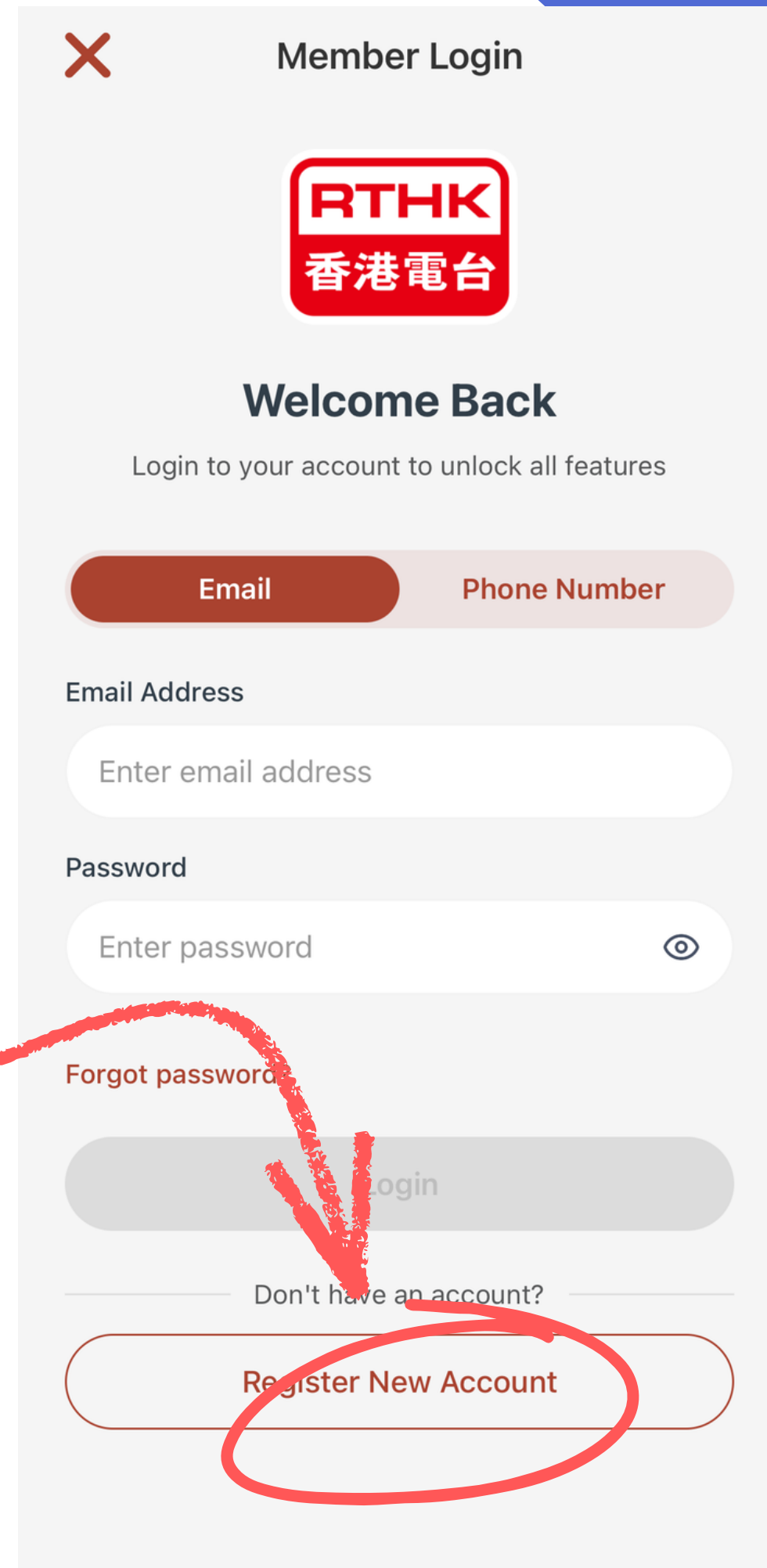
1. Open RTHK On the Go app.



2. Tap "Member Login"  in the top right corner of the screen.



3. Tap "Register New Account"
at the bottom of the screen.



The screenshot shows the 'Member Login' interface for RTHK (香港電台). At the top, there is a red 'X' icon and the title 'Member Login'. Below this is the RTHK logo, which consists of a red square with 'RTHK' in white and '香港電台' in white below it. The text 'Welcome Back' is displayed, followed by the instruction 'Login to your account to unlock all features'. There are two tabs: 'Email' (selected) and 'Phone Number'. Below the tabs, there are input fields for 'Email Address' (with placeholder text 'Enter email address') and 'Password' (with placeholder text 'Enter password' and an eye icon for toggling visibility). A 'Forgot password' link is located below the password field. A large, greyed-out 'Login' button is positioned below the 'Forgot password' link. At the bottom, there is a link 'Don't have an account?' and a button labeled 'Register New Account'. A red arrow originates from the text 'Tap "Register New Account" at the bottom of the screen.' and points directly to the 'Register New Account' button. The button is also circled in red.

Member Login

RTHK
香港電台

Welcome Back

Login to your account to unlock all features

Email Phone Number

Email Address

Enter email address

Password

Enter password

Forgot password

Login

Don't have an account?

Register New Account

You can choose Email or Phone Registration

Email Registration:

The screenshot shows the 'Create Account' screen with a back arrow and a progress bar. The title is 'Create Account'. Below the progress bar, it says 'Detailed Information (Required)' and 'Step 1/2'. The main heading is 'Account Basic Information (Required)' with a subtext 'Please complete your personal information to ensure account security'. There are two buttons: 'Email Registration' (highlighted with a red circle) and 'Phone Registration'. Below these buttons is an 'Email Address' input field with the placeholder text 'Enter email address' and a 'Get Code' button.

4. Select "Email Registration".
5. Enter your email address.
6. Tap "Get Code".

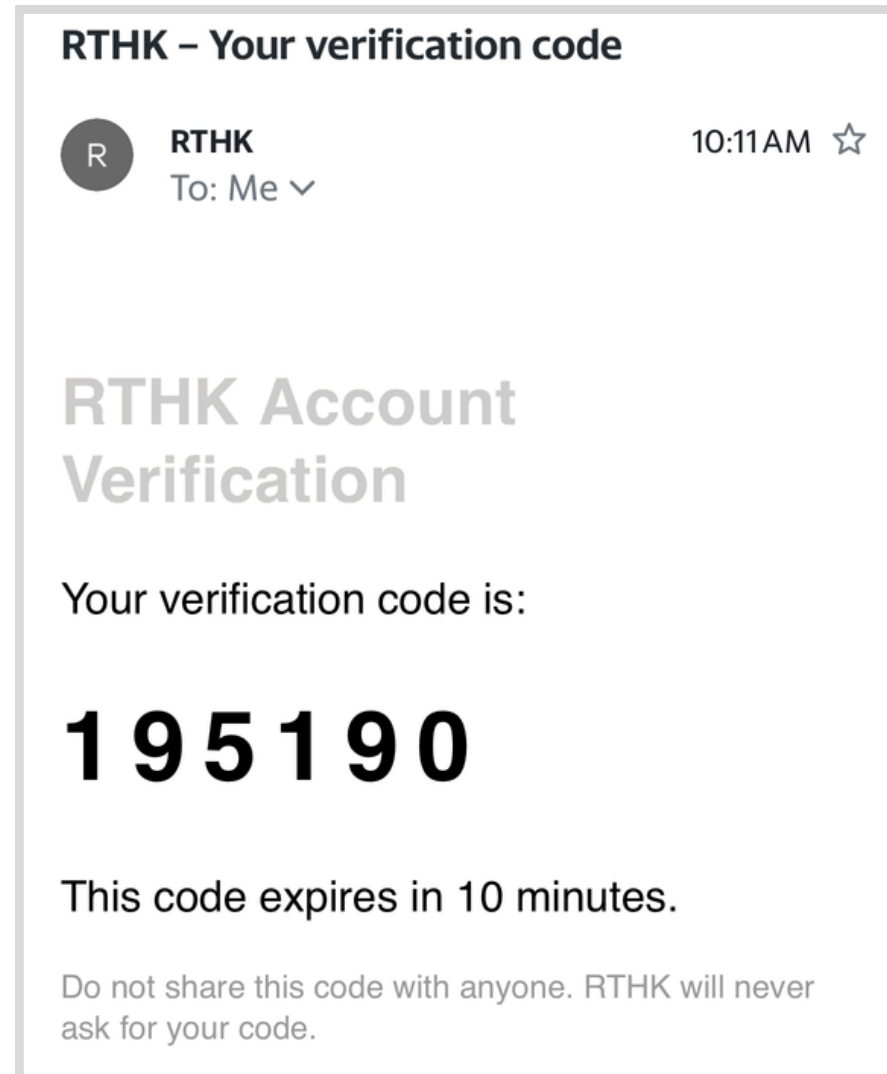
Phone Registration:

The screenshot shows the 'Create Account' screen with a back arrow and a progress bar. The title is 'Create Account'. Below the progress bar, it says 'Detailed Information (Required)' and 'Step 1/2'. The main heading is 'Account Basic Information (Required)' with a subtext 'Please complete your personal information to ensure account security'. There are two buttons: 'Email Registration' and 'Phone Registration' (highlighted with a red circle). Below these buttons is a 'Phone Number' input field with a country code dropdown showing '852' and a placeholder 'Enter phone...'. There is also a 'Get Code' button.

4. Select "Phone Registration".
5. Enter your phone number.
6. Tap "Get Code".

You can choose Email or Phone Registration

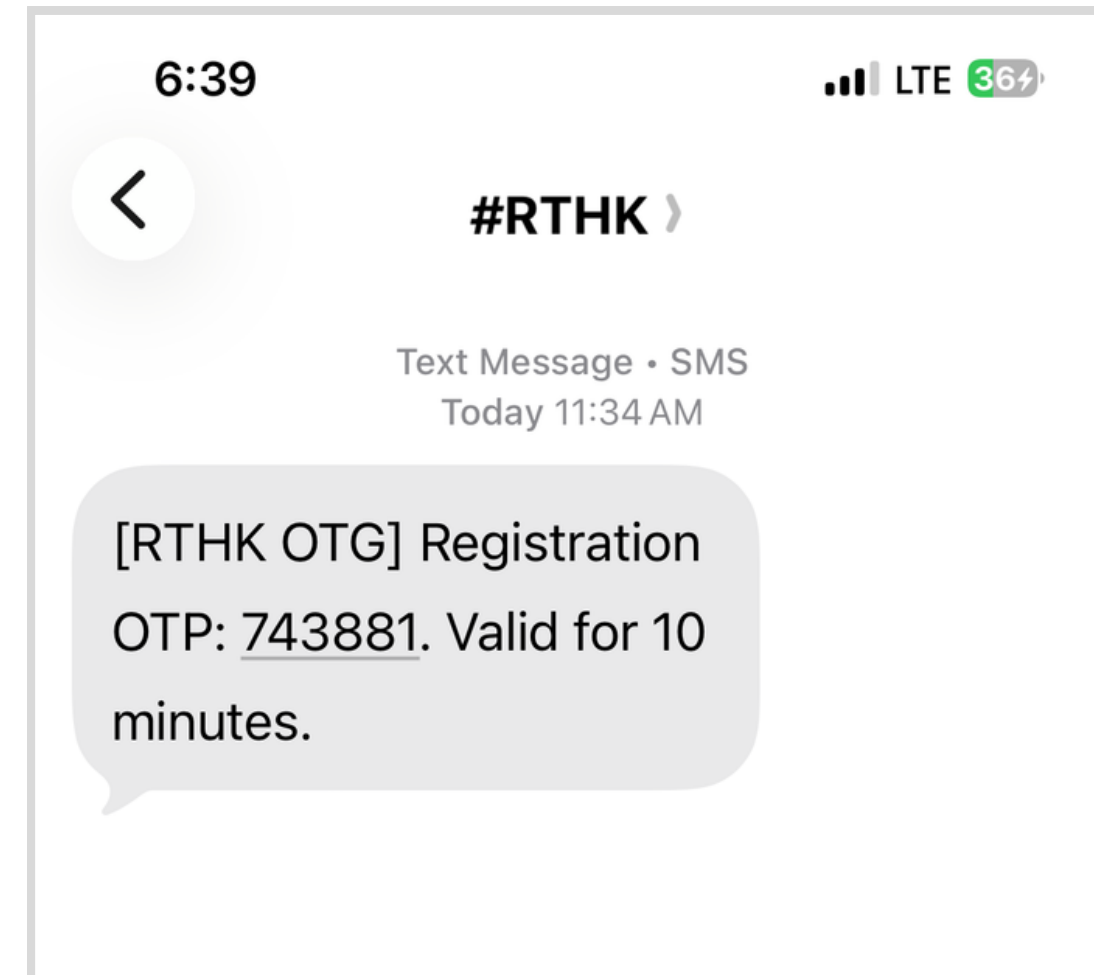
Email Registration:



7. Check your email inbox for the one-time verification code (6 digits).

- Verification code valid for 10 minutes.
- If you do not receive it, please check your "Spam" or "Junk" folder.

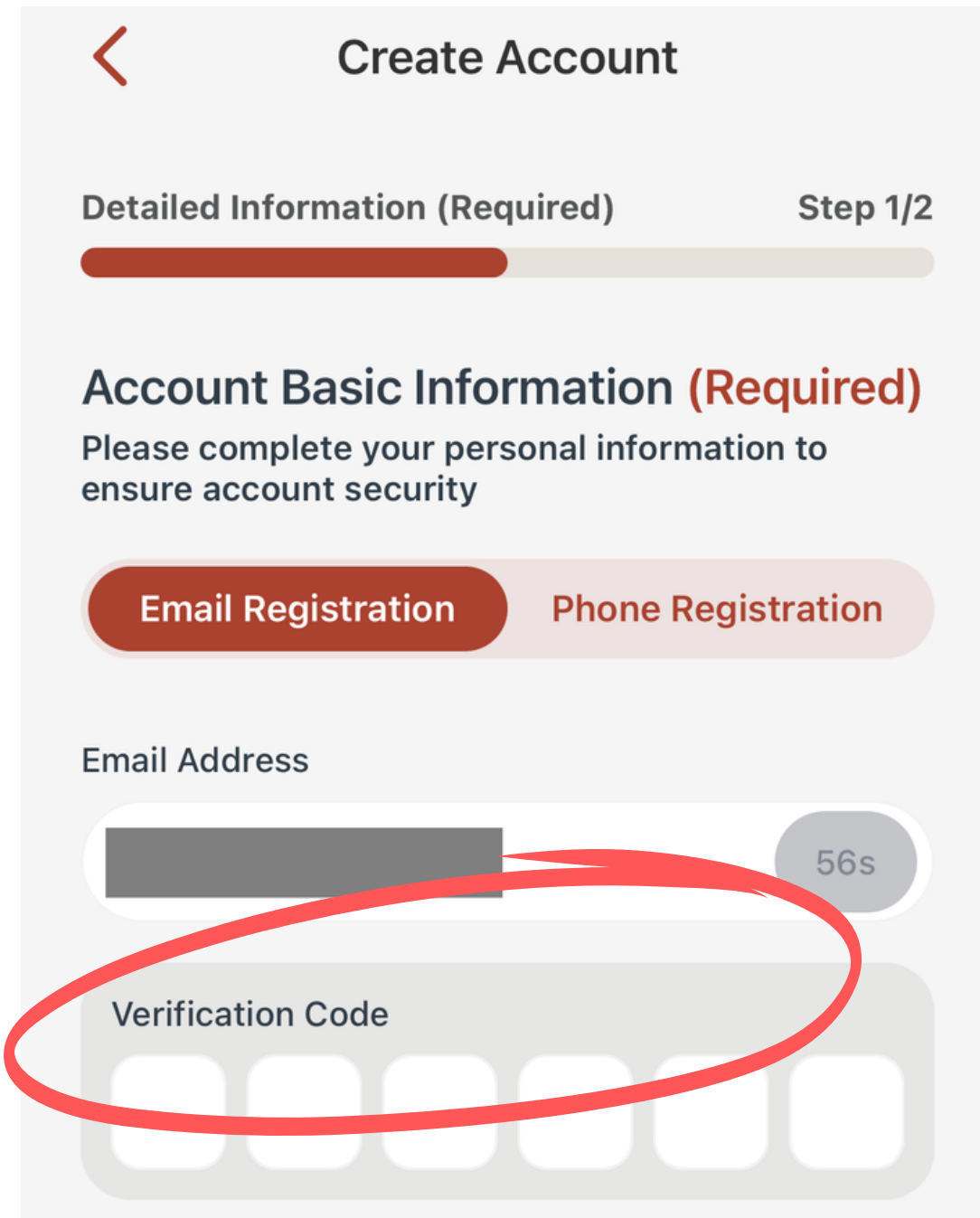
Phone Registration:



7. You will receive a one-time verification code (6 digits) via SMS.

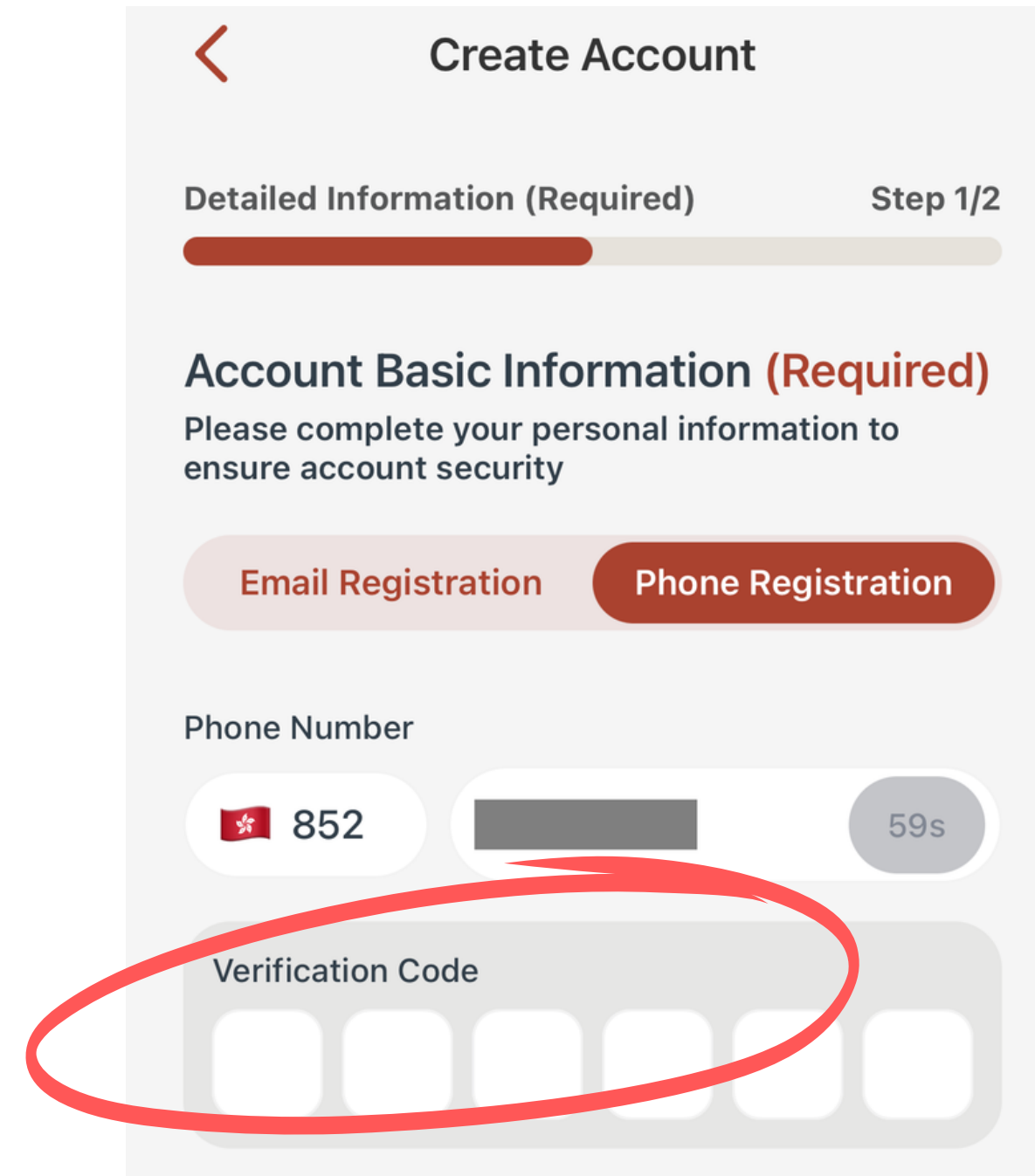
You can choose Email or Phone Registration

Email Registration:



A screenshot of the 'Create Account' screen for email registration. At the top, there is a back arrow and the title 'Create Account'. Below this is a progress bar labeled 'Detailed Information (Required)' and 'Step 1/2'. The main section is titled 'Account Basic Information (Required)' with a subtext 'Please complete your personal information to ensure account security'. There are two buttons: 'Email Registration' (highlighted in dark red) and 'Phone Registration' (light red). Below the buttons is an 'Email Address' field with a red circle around it. At the bottom is a 'Verification Code' field with six input boxes, also circled in red. A timer '56s' is visible next to the email field.

Phone Registration:

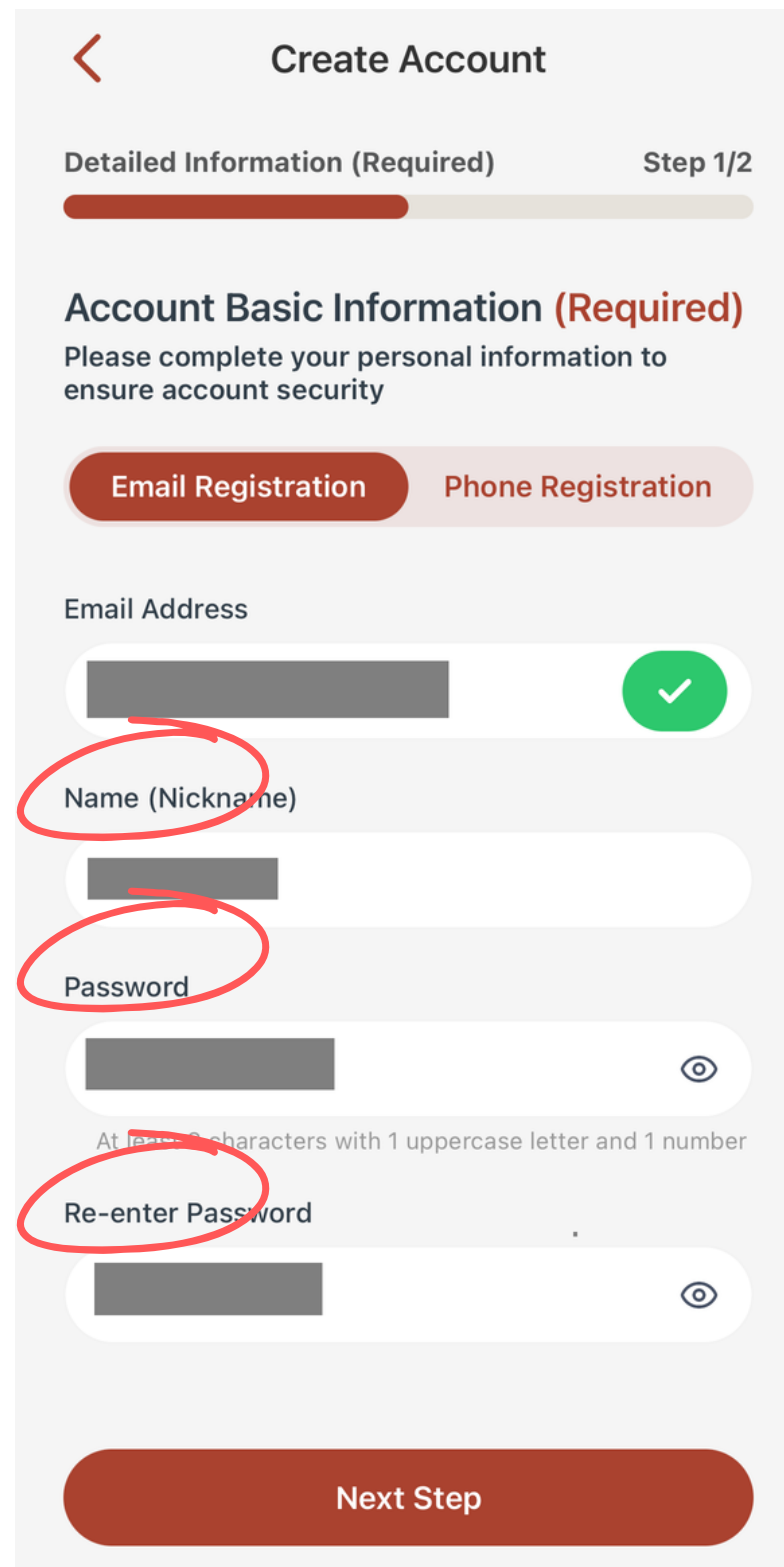


A screenshot of the 'Create Account' screen for phone registration. It has the same header and progress bar as the email registration screen. The 'Account Basic Information (Required)' section is identical. However, the 'Phone Number' field is highlighted with a red circle. Below it is a 'Verification Code' field with six input boxes, also circled in red. A timer '59s' is visible next to the phone number field. The 'Email Registration' button is light red, and the 'Phone Registration' button is dark red.

8. Enter the 6-digit verification code.

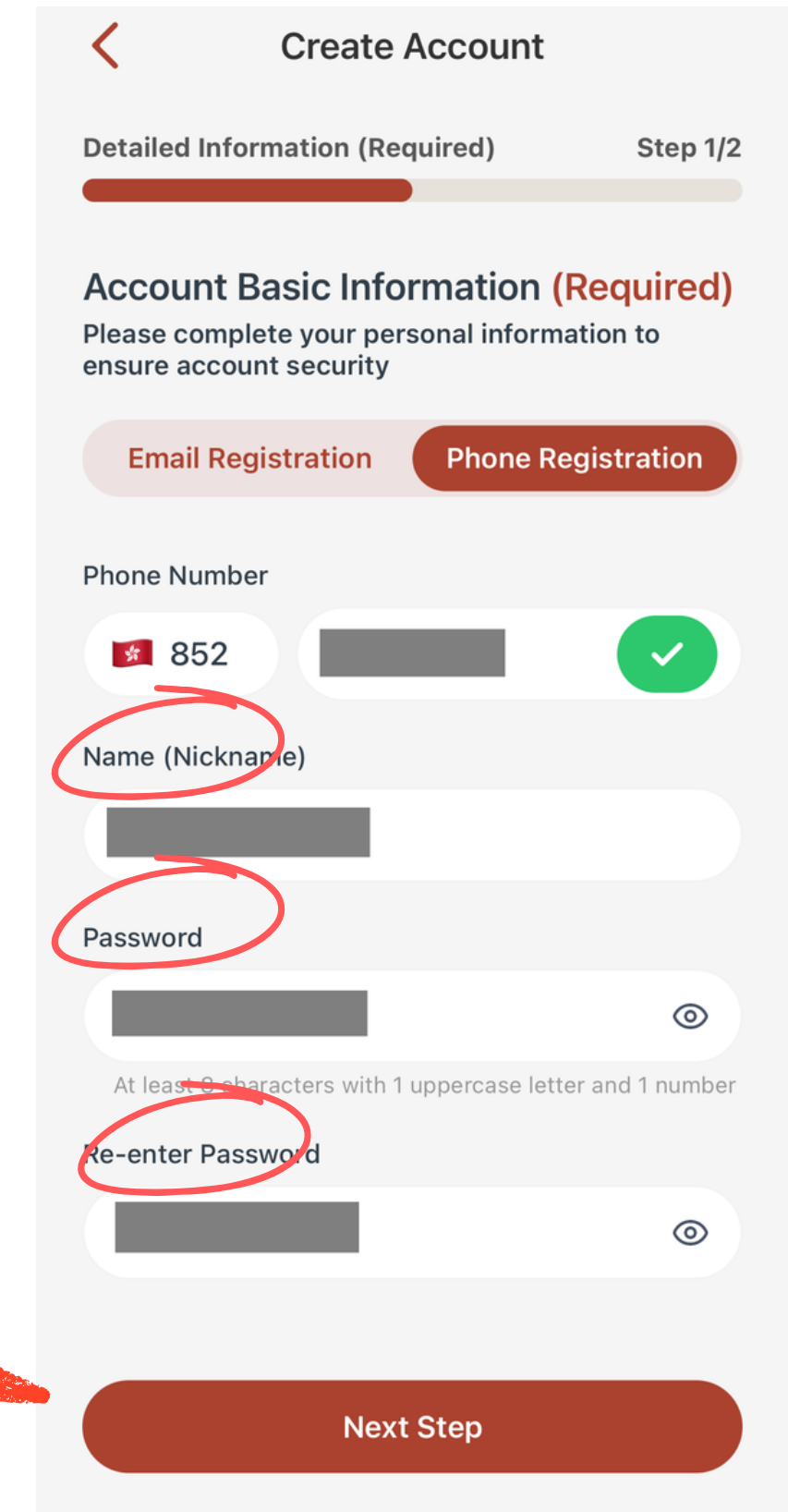
You can choose Email or Phone Registration

Email Registration:



The Email Registration form is titled "Create Account" and is at "Step 1/2" of "Detailed Information (Required)". It asks for "Account Basic Information (Required)" to ensure security. There are two tabs: "Email Registration" (selected) and "Phone Registration". The form includes fields for "Email Address" (with a green checkmark icon), "Name (Nickname)", "Password" (with a red circle around it), and "Re-enter Password" (with a red circle around it). A red circle also highlights the "Next Step" button at the bottom.

Phone Registration:



The Phone Registration form is titled "Create Account" and is at "Step 1/2" of "Detailed Information (Required)". It asks for "Account Basic Information (Required)" to ensure security. There are two tabs: "Email Registration" and "Phone Registration" (selected). The form includes fields for "Phone Number" (with a red circle around it), "Name (Nickname)" (with a red circle around it), "Password" (with a red circle around it), and "Re-enter Password" (with a red circle around it). A red circle also highlights the "Next Step" button at the bottom.

9. Once verified,  enter your name and password.

10. Tap "Next".

11. Fill in your detailed information.
12. Tap "Complete Registration".

Create Account

Preferences Step 2/2

Detailed Information

Please fill in the following information to establish a complete personal profile

Gender

Male Female Not Public

Year of Birth

Please select

Work Status

Student Employed Retired

Other

☐ I have read and agree to the [Privacy Policy](#), and agree to receive promotional information from RTHK.

Complete Registration

13. Registration successful



Registration Successful!

Your account has been successfully created.

Welcome to RTHK

You can now enjoy full member features

[Back to Home](#)